ORIGINAL

NEW APPLICATION



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March 15, 2011

VIA 2nd DAY DELIVERY

T-20793A-11-0120

Docket Control Center Arizona Corporation Commission 1200 W. Washington Street Phoenix, Arizona 85007 (602) 542-2237

Re: Conectado, Inc.

Arizona Corporation Commission

DOCKETED

MAR 1 7 2011

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Dear Sir/Madam:

Enclosed please find for filing an original and thirteen (13) copies of Conectado, Inc.'s Application and Petition for Certificate of Public Convenience and Necessity to Provide Competitive Resold Long Distance Telecommunications Services.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Respectfully bomitted,

Lance J.M. Steinhart Attorney for Conectado, Inc.

Enclosures

cc: Alicia G. Treder

ARIZONA CORPORATION COMMISSION

Application and Petition for Certificate of Convenience and Necessity to Provide Intrastate Telecommunications Services

Mail original plus 13 copies of completed application to:	For Docket Control Only: (Please Stamp Here)
Docket Control Center Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007-2927	`
Please indicate if you have current applications pending in Arizona as an Interexchange reseller, AOS provider, or as the provider of other telecommunication services.	
Type of Service: N/A	
Docket No.: Date:	Date Docketed:
Type of Service: N/A	
Docket No.: Date:	Date Docketed:
A. COMPANY AND TELECOMMUNIC	CATION SERVICE INFORMATION
A. COMPANY MAD IEEECOMMONA	
(A-1) Please indicate the type of telecommunications ser the appropriate numbered items:	rvices that you want to provide in Arizona and answer
Resold Long Distance Telecommunications S	Services (Answer Sections A, B).
Resold Local Exchange Telecommunication	s Services (Answer Sections A, B, C).
Facilities-Based Long Distance Telecommun	nications Services (Answer Sections A, B, D).
Facilities-Based Local Exchange Telecomm	nunications Services (Answer Sections A, B, C, D, E)
Alternative Operator Services Telecommuni	ications Services (Answer Sections A, B)
Other(Please attach compl	lete description)
(A-2) The name, address, telephone number (including mail address, and World Wide Web address (if one is available)	area code), facsimile number (including area code), eable for consumer access) of the Applicant:
Conectado, Inc. 300 Maple Park Blvd., Ste. 301 St. Clair Shores, MI 48081 Telephone: (586) 218-6070 Fax: (877) 943-2049 E-Mail Address: info@conect-ado.com Web Address: www.conect-ado.com	
(A-3) The d/b/a ("Doing Business As") name if the App that listed in Item (A-2): N/A	licant is doing business under a name different from

(A-4) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Management Contact:
Alicia G. Treder, Regulatory and Compliance Manager 300 Maple Park Blvd., Ste. 301 St. Clair Shores, MI 48081 Telephone: (586) 443-2027 Fax: (877) 943-2049 E-Mail Address: compliance@conect-ado.com
(A-5) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Attorney and/or Consultant:
Lance J.M. Steinhart, Esq. Lance J.M. Steinhart, P.C. 1720 Windward Concourse, Suite 250 Alpharetta, Georgia 30005 Telephone: (770) 232-9200 Fax: (770) 232-9208 E-Mail Address: listeinhart@telecomcounsel.com
(A-6) The name, address, telephone number (including area code), facsimile number (including area code), E-mail address of the Applicant's Complaint Contact Person:
Nicole Mullen, Customer Service Manager 300 Maple Park Blvd., Ste. 301 St. Clair Shores, MI 48081 Telephone: (888) 419-6070 Fax: (877) 943-2049 E-Mail Address: info@conect-ado.com
(A-7) What type of legal entity is the Applicant?
Sole proprietorship
Partnership: Limited, General, Arizona, Foreign
Limited Liability Company: Arizona, Foreign
☑Corporation: X "S", "C", Non-profit
Other, specify:
(A-8) Please include "Attachment A":
Attachment "A" must include the following information:
 A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in the State of Arizona.
 A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify).
3. Indicate percentages of ownership of each person listed in A-8.2.

(A-9) Include your Tariff as "Attachment B".

Your Tariff must include the following information:

1. Proposed Rates and Charges for each service offered (reference by Tariff page number).

See Sheets 29 - 32 of the Company's Tariff.

2. Tariff Maximum Rate and Prices to be charged (reference by Tariff page number).

See Sheet 33 of the Company's Tariff.

3. Terms and Conditions Applicable to provision of Service (reference by Tariff page number).

See Sheets 9 - 24 of the Company's Tariff.

4. Deposits, Advances, and/or Prepayments Applicable to provision of Service (reference by Tariff page number).

See Sheets 18 of the Company's Tariff.

5. The proposed fee that will be charged for returned checks (reference by Tariff page number).

See Sheet 20 of the Company's Tariff.

- (A-10) Indicate the geographic market to be served:
 - Statewide. (Applicant adopts statewide map of Arizona provided with this application).
 - Other. Describe and provide a detailed map depicting the area.

(A-11) Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently involved in any formal or informal complaint proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency.

Describe in detail any such involvement. Please make sure you provide the following information:

- 1. States in which the Applicant has been or is involved in proceedings.
- 2. Detailed explanations of the Substance of the Complaints.
- 3. Commission Orders that resolved any and all Complaints.
- 4. Actions taken by the Applicant to remedy and/or prevent the Complaints from re-occurring.

Neither Applicant nor any of its officers, directors, partners, or managers has been or are currently involved in any formal or informal complaint proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency.

(A-12) Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently involved in any civil or criminal investigation, or had judgments entered in any civil matter, judgments levied by any administrative or regulatory agency, or been convicted of any criminal acts within the last ten (10) years.

Describe in detail any such judgments or convictions. Please make sure you provide the following information:

- 1. States involved in the judgments and/or convictions.
- 2. Reasons for the investigation and/or judgment.
- 3. Copy of the Court order, if applicable.

Neither Applicant nor any of its officers, directors, partners, or managers has been or are currently involved in any civil or criminal investigation, or had judgments entered in any civil matter, judgments levied by any administrative or regulatory agency, or been convicted of any criminal acts within the last ten (10) years.

(A-13) Indicate if the Applicant's customers will be able to via 1+ access.	access alternative toll service providers or resellers
⊠Yes	□No
(A-14) Is applicant willing to post a Performance Bond? P	lease check appropriate box(s).
For Long Distance Resellers, a \$10,000 bond will be	recommended for those resellers who collect
advances, prepayments or deposits.	57
Yes If "No" continue to question (A.15)	⊠ No
If "No", continue to question (A-15).	
For Local Exchange Resellers, a \$25,000 bond w	ill be recommended.
□Yes	□No
If "No", continue to question (A-15).	
For Facilities-Based Providers of Long Distance,	a \$100,000 bond will be recommended.
□Yes	□No
If "No", continue to question (A-15).	
For Facilities-Based Providers of Local Exchange	e, a \$100,000 bond will be recommended.
□Yes	□No
If any box in (A-14) is marked "No", continue to	o question (A-15).
Note: Amounts are cumulative if the Applicant is applying for	or more than one type of service.
(A-15) If any box in (A-14) is marked "No", provide the fo Applicant's deposit policy (reference by tariff page number). Applicant's superior financial position limits any risk to Arizo	Provide a detailed explanation of why the
The Company will not collect advances, prepayments or o	leposits.
(A-16) Submit copies of affidavits of publication that the A the Application in all counties where the Applicant is request	pplicant has, as required, published legal notice of ing authority to provide service.
Note: For Resellers, the Applicant must complete and submi "C" before Staff prepares and issues its report. Refer to the C (Newspaper Information, Sample Legal Notice and Affidavit Providers, the Hearing Division will advise the Applicant of notice. Do not publish legal notice or file affidavits of public Division.	Commission's website for Legal Notice Material of Publication). For Facilities-Based Service the date of the hearing and the publication of legal

(A-17) Indicate if the Applicant is a switchless reseller of the type of telecommunications services that the Applicant will or intends to resell in Arizona:	e
⊠Yes □No	
If "Yes", provide the name of the company or companies whose telecommunications services the Applicant resells.	
The company intends to resell services provided by PNG Telecommunications, Inc.	
(A-18) List the States in which the Applicant has had an application approved or denied to offer telecommunications services similar to those that the Applicant will or intends to offer in Arizona:	
Note: If the Applicant is currently approved to provide telecommunications services that the Applicant interprovide in Arizona in less than six states, excluding Arizona, list the Public Utility Commission ("PUC") of state that granted the authorization. For each PUC listed provide the name of the contact person, their phonoumber, mailing address including zip code, and e-mail address.	of each
Approved: Applicant is registered to provide Interexchange Services in Michigan and Colorado.	
(A-19) List the States in which the Applicant currently offers telecommunications services similar to thos the Applicant will or intends to offer in the State of Arizona.	se that
Note: If the Applicant currently provides telecommunication services that the Applicant intends to provide Arizona in six or more states, excluding Arizona, list the states. If the Applicant does not currently provide telecommunications services that the Applicant intends to provide in Arizona in five or less states, list the personnel employed by the Applicant. Indicate each employee's name, title, position, description of their vexperience, and years of service in the telecommunications services industry.	e key
NONE	
(A-20) List the names and addresses of any alternative providers of the service that are also affiliates of the telecommunications company, as defined in R14-2-801.	ne
None.	
(A-21) Check here if you wish to adopt as your petition a statement that the service has already been class competitive by Commission Decision:	ified as
Decision # 64178 Resold Long Distance	
Decision # 64178 Resold LEC	
Decision # 64178 Facilities Based Long Distance	
Decision # 64178 Facilities Based LEC	

		B. FINANCIAL INFORMATION
(B-1)	Inc	licate if the Applicant has financial statements for the two (2) most recent years.
		Yes No
	If'	'No," explain why and give the date on which the Applicant began operations.
		plicant has not conducted business and the current balance sheet as of January 31, 2011 lects financials for that month only. Please see Attachment D
(B-2)	Inc	lude "Attachment D". NOT APPLICABLE
	Pro	ovide the Applicant's financial information for the two (2) most recent years.
	1.	A copy of the Applicant's balance sheet.
	2.	A copy of the Applicant's income statement.
	3.	A copy of the Applicant's audit report.
	4.	A copy of the Applicant's retained earnings balance.
	5.	A copy of all related notes to the financial statements and information.
Note:	Mak	e sure "most recent years" includes current calendar year or current year reporting period.
(B-3)	Ind	icate if the Applicant will rely on the financial resources of its Parent Company, if applicable.
Not Ap		
(B-4)	Th	e Applicant must provide the following information.
	1.	Provide the projected total revenue expected to be generated by the provision of telecommunications services to Arizona customers for the first twelve months following certification, adjusted to reflect the maximum rates for which the Applicant requested approval. Adjusted revenues may be calculated as the number of units sold times the maximum charge per unit.
	2.	Provide the operating expenses expected to be incurred during the first twelve months of providing telecommunications services to Arizona customers following certification.
	3.	Provide the net book value (original cost less accumulated depreciation) of all Arizona jurisdictional assets expected to be used in the provision of telecommunications service to Arizona customers at the end of the first twelve months of operation. Assets are not limited to plant and equipment. Items such as office equipment and office supplies should be included in this list.
	4.	If the projected value of all assets is zero, please specifically state this in your response.
	5.	If the projected fair value of the assets is different than the projected net book value, also provide the corresponding projected fair value amounts.
		See "Attachment E"

C. RES		LOCAL EXCHANGE TELECOMMUNICATIONS RVICES
(C-1) Ind	licate if the Applicant has a resale agreeme	ent in operation,
] Yes	No
	'Yes", please reference the resale agreement cision Number.	nt by Commission Docket Number or Commission
]		
D. FAC		ND/OR FACILITIES BASED LOCAL EXCHANGE CATIONS SERVICES
	NOT AI	PPLICABLE
AND/OR fac		acilities-based long distance telecommunications services cations services in Arizona. This item applies to an CC&N:
	Yes	No
If "	'Yes," provide the following information:	
1.		plicant began selling facilities-based long distance acilities-based local exchange telecommunications services
2.		distance telecommunications services AND/OR facilitiesses services that the Applicant sells in Arizona.
		will begin to sell facilities-based long distance d local exchange telecommunications services in Arizona:
l		
-		

E. FACILITIES-BASED LO	OCAL EXCHAN	GE TELECOMMUNICATIONS SERVICES
	NOT APP	LICABLE
(E-1) Indicate whether the Applican Commission in Commission Decision		quality of service standards that were approved by the
☐ Yes		No
		customers with 911 and E911 service, where available, ers ("ILECs") and emergency service providers to
☐ Yes		No
(E-3) Indicate that the Applicant's s' facilities-based long distance companie		al access capable" (i.e., would provide equal access to A.C. R14-2-1111 (A):
☐ Yes		No

I certify that if the applicant is an Arizona corporation, a current copy of the Articles of Incorporation is on file with the Arizona Corporation Commission and the applicant holds a Certificate of Good Standing from the Commission. If the company is a foreign corporation or partnership, I certify that the company has authority to transact business in Arizona. I certify that all appropriate city, county, and/or State agency approvals have been obtained. Upon signing of this application, I attest that I have read the Commission's rules and regulations relating to the regulations of telecommunications services (A.A.C. Title 14, Chapter 2, Article 11) and that the company will abide by Arizona state law including the Arizona Corporation Commission Rules. I agree that the Commission's rules apply in the event there is a conflict between those rules and the company's tariff, unless otherwise ordered by the Commission. I certify that to the best of my knowledge the information provided in this Application and Petition is true and correct.

X	Camen Casey
	(Signature of Authorized Representative)
X	JAN 27 2011 (Date)
	Carmen Casey (Print Name of Authorized Representative)
	President (Title)
SUBSCRIBED AND SWORN to be	fore me this 27 day of JANNARY, 2011.

STATE OF NO

My Commission Expires

ALICIA G. TREDER Notary Public, State of Michigan County of Wayne My Commission Expires Apr. 06, 2013 Acting in the County of

X

ATTACHMENTS

- A Certificate of Good Standing, List of Officers or Owners and Percentage of Ownership
- **B** Proposed Tariff
- C Legal Notice
- **D** Financial Information
- E Arizona Projections

Attachment A

Certificate of Good Standing and List of Officers or Owners and Percentage of Ownership

Officers, Directors and Owners

Percentage Ownership

Officers:

Carmen Casey

President

Rick Beer

Secretary

Owners:

Carmen Casey

100%

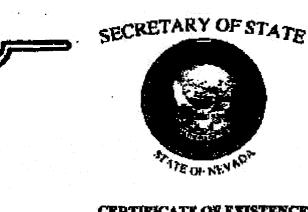
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or assignee of a	. <i>*</i>
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e Tools Name	(State or Country)
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edopt a ficilitaria	Arizone.
name and provide a regulation adopting	
the manne, which	The exact name of the foreign corporation la:
ment by protection by the corporation	Constitute, in a
Secretary.	
perpulsui expression, po indicate in this	2. The name of the state or country in which the foreign corporation is incorporated in:
eaction. Do not	<u> </u>
leave blank, or elato 'not applicable'.	
	3. The foreign corporation was incorporated on the <u>31st</u> day of <u>January 2007</u>
4. If the state or country of	end the period of his duration for Principlals.
Incorporation down	
net require en address to be	4. The street address of the principal office of the foreign corporation in the state or country of its
maintained, provide	Incorporation is:
the street with one of the statutory agent in	375 M. Stachaela St. Sulta 1411
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this state of country	Hardenon, NV. 28514-2508
the state or country of incorporation.	
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5. The statutory agent mast provide a street address. F statutory egent haus a P.O. But, Franchey must also provide a	5. This reside and alread address of the stabulary agent for the foreign corporation in Arizona is: InCorp Services, Inc.
5. The statutory agent must provide a street address. F astructory egent has g.P.O. Buc, tree they must size provide a physical street.	5. This reside and alread address of the stabulary agent for the foreign corporation in Arizona is: InCorp Services, Inc.

DONOT PURLISH THE SECTION	5.s The street address of the known place of business of the foreign corporation in Arizona IF DIFFERENT from the street address of the allabetory agent to:	
R.b. Indicate to which exchange general correspondence should be mailed.	6.5 General correspondence should be mailed to the section 4 or section 5sX	ecidroes specified above in
II. If the purposes of your corporation has any limitations place include. If not what no	The purpose of the corporation is to engage in a corporations may engage in the state or country use incorporated, with the following limitations if any:	der whose less the foreign corporation is
n na, ama na Irritationa arienva Liurit.	7. The names and business addresses of the current of corporation are: (Attach additional sheets if neces	
	Names Canasan Casane	
	Arkivesa: 300 Maple Park Blvd., Baile 301	
	City, State, Zig: St. Clair Shores, 98 48081	
	Name: Rick Beer	, Secretary [Mis]
	Name: Rick Beer Address: 300 Napie Sark Shyl., Salie 301	
	***	, Secretary [Mis]
	Address: 310 Manie Park Shell, Salie 301	, Secretary [Mis]
	Address: 310 Maple Saft Shot, Safe 311 City, State, Zip: <u>St. Clair Shores, M. 48091</u>	
E. The total number	Address: 310 Maple Saft Shot, Safe 311 City, State, Zip: <u>St. Clair Shores, M. 48091</u>	
ries what	Address: 310 Maple Saft Shot. Safe 311 City, State, Zip: \$t. Clair Shores. M148011 Name: Address: City, State, Zip.	
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CERTIFICATE OF EXISTENCE WITH STATUS IN GOOD STANDING

1, RCSS MELLER, the ship elected and qualified Florada Receiving of State, do hereby sentify that I am, by the insus of said State, the controller of the recents relating to filings by comparation, and-profit corporations, comparation soles, Sented-Relative comparation, theritaging parametrism, Excited-Relative scates and business treats personne to This 7 of the Normala. Revised Statemen which are after presently its a states of good standing or were in good standing the a time period subsequent of 1.976 and are the proper officer to execute this cartificate.

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IN WITNESS WISUSEOF, I have become set my hand and affined the Great Seal of State, at my Nov an Separather 26, 2014.

> ROSS MELLEY Secretary of State

STATE OF MEVADA

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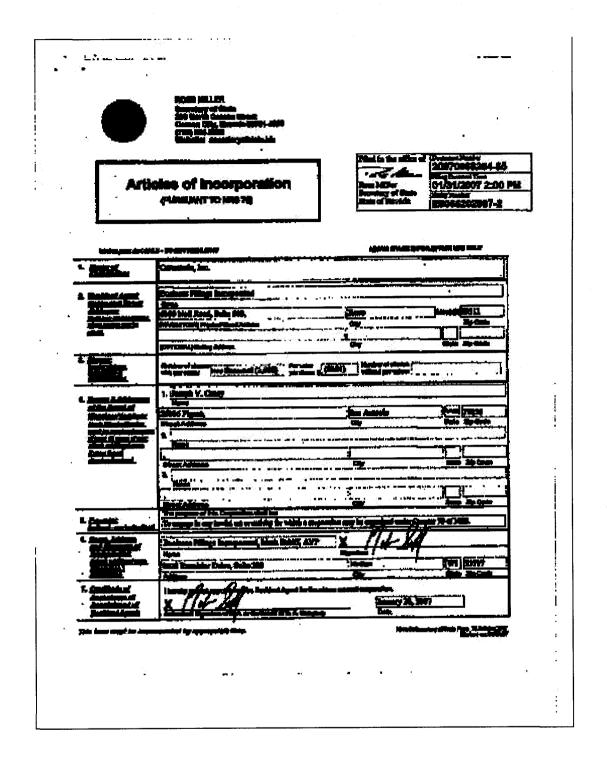
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Attachment B

Proposed Tariff

TITLE SHEET

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by Conectado, Inc. ("Conectado"), with principal offices at 300 Maple Park Blvd., Ste. 301, St. Clair Shores, MI 48081. This tariff applies for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

ISSUE DATE: March 17, 2011

EFFECTIVE DATE:

,2011

ISSUED BY:

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

- 1. Concurring Carriers None
- 2. Connecting Carriers None
- 3. Other Participating Carriers None

ISSUE DATE: March 17, 2011

EFFECTIVE DATE:

, 2011

ISSUED BY:

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION	SHEET	REVISION
1	Original	19	Original
2	Original	20	Original
3	Original	21	Original
4	Original	22	Original
5	Original	23	Original
6	Original	24	Original
7	Original	25	Original
8	Original	26	Original
9	Original	27	Original
10	Original	28	Original
11	Original	29	Original
12	Original	30	Original
13	Original	31	Original
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		

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ISSUED BY:

^{*} New or Revised Sheet

TABLE OF CONTENTS

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ISSUED BY:

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TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

ISSUE DATE: March 17, 2011

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

ISSUE DATE: March 17, 2011

EFFECTIVE DATE:

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ISSUED BY:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission - Used throughout this tariff to mean the Arizona Corporation Commission.

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

 $\underline{\text{Company or Conectado}}$ - Used throughout this tariff to mean Conectado, Inc. , a Nevada Corporation.

<u>Dedicated Access</u> - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

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Resp. Org - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.

<u>Switched Access</u> - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

<u>Telecommunications</u> - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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ISSUED BY:

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Arizona. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

ISSUE DATE: March 17, 2011 EFFECTIVE DATE: , 2011

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- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 Use of Services

- 2.2.1 The Company services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

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- 2.2.3 The use of the Company services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company services are available for use 24 hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

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- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

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ISSUED BY:

2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company equipment to be maintained within the range normally provided for the operation of microcomputers.

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- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company facilities or services, the signals emitted into the Company network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the FCC or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

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EFFECTIVE DATE:

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ISSUED BY:

2.5 Cancellation or Interruption of Services

- 2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:

 2.5.1.AFor nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
 - 2.5.1.BFor violation of any of the provisions of this tariff,
 - 2.5.1.CFor violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company services, or
 - 2.5.1.DBy reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

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- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon thirty (30) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service.

 Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

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,2011

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2.6 Credit Allowance

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.

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EFFECTIVE DATE:

, 2011

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2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Deposit

The Company does not require deposits.

2.9 Advance Payments

The Company does not require advance payments; therefore, the Company does not have a Prepayment Policy.

2.10 Payment and Billing

- 2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.
- 2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

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2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30 day period.

2.11 Billing Terms and Procedures

- 2.11.1 The billing date shall be printed on the bill and the date rendered shall be the mailing date.
- 2.11.2 Bills for telephone services may be considered delinquent 15 days after the date the bill is rendered.
- 2.11.3 Delinquent accounts for which payment has not been received may be terminated 22 days after the date the bill is rendered.
- 2.11.4 All payments shall be made at or mailed to the office of the Company or to the utility's duly authorized representative.

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2.12 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.13 <u>Taxes</u>

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

2.14 Late Charge

A late fee of 1.5% per month or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances.

2.15 Returned Check Charge

A fee of \$25 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

2.16 Reconnection Charge

A reconnection fee of \$25 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

ISSUE DATE: March 17, 2011

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,2011

ISSUED BY:

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Computation of Charges

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

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3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

300 Maple Park Blvd., Ste. 301 St. Clair Shores, MI 48081 (877) 525-6069

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

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If a Customer accumulates more than One Dollar of undisputed delinquent the Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 **Billing Entity Conditions**

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

ISSUE DATE: March 17, 2011 EFFECTIVE DATE: , 2011

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3.5 Service Offerings

3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digit".

- 3.5.2 Reserved for Future Use
- 3.5.3 Reserved for Future Use
- 3.5.4 Reserved for Future Use.

ISSUE DATE: March 17, 2011

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3.5.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

ISSUE DATE: March 17, 2011

EFFECTIVE DATE:

, 2011

ISSUED BY:

3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. Discounts may apply based upon volume, affinity group plans, or term plan commitments.

3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

ISSUE DATE: March 17, 2011

EFFECTIVE DATE:

,2011

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SECTION 4 - RATES

4.1 <u>1+ Dialing</u>

Option 1

\$0.05 per minute

Calls are billed in one minute increments. A \$6.99 per month service charge per line applies.

Option 2

\$14.95 per month per line, flat rate for unlimited long distance calling, interstate and intrastate.

ISSUE DATE: March 17, 2011

EFFECTIVE DATE:

, 2011

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- 4.2 Reserved for Future Use
- 4.3 Reserved for Future Use
- 4.4 <u>Directory Assistance</u>

\$1.25 per call

4.5 Returned Check Charge

\$25.00

ISSUE DATE: March 17, 2011

EFFECTIVE DATE:

, 2011

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4.6 Rate Periods

erious			
	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Pe	eriod	

* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded up to the higher cent.

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, 2011

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4.7 Reserved for Future Use

4.8 Universal Service Fund Assessment & Presubscribed Interexchange Carrier Charge

The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator. A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

4.9 <u>Carrier Cost Recovery Charge</u>

In order to recover costs the Company incurs with regard to TeleRelay service, National Number Portability and Federal Regulatory fees, a \$.99 monthly surcharge will be assessed per account per month. This surcharge will appear as a separate line item on your invoice.

ISSUE DATE: March 17, 2011

EFFECTIVE DATE:

, 2011

ISSUED BY:

SECTION 5 - MINIMUM/MAXIMUM RATES

5.1 1 + Dialing

\$0.04 per minute Minimum

\$0.25 per minute Maximum

5.2 Reserved for Future Use

5.3 Reserved for Future Use

5.4 <u>Directory Assistance</u>

\$0.50 Minimum

\$1.50 Maximum

5.5 Reserved for Future Use

ISSUE DATE: March 17, 2011

EFFECTIVE DATE:

, 2011

ISSUED BY:

Attachment C

Legal Notice

Will be submitted when Docket No. Assigned by Commission.

Attachment D

Financial Information

4:06 PM 03/08/11 Cash Basis

Conectado, Inc. Balance Sheet As of January 31, 2011

	Jan 31, 11
ASSETS Current Assets Checking/Savings 1010 · Comerica Checking	25.105.00
Total Checking/Savings	25,105.00
Other Current Assets 1100 - Deposits	3,500.00
Total Other Current Assets	3,500.00
Total Current Assets	28,605.00
TOTAL ASSETS	28,605.00
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable 2060 · Accounts Payable	3,500.00
Total Accounts Payable	3,500.00
Other Current Liabilities 2300 · Notes Payable	38,454.01
Total Other Current Liabilities	<u>38,454.01</u>
Total Current Liabilities	41,954.01
Total Liabilities	41,954.01
Equity 3900 · Retained Earnings Net Income	-13,340.98 -8.03
Total Equity	-13,349.01
TOTAL LIABILITIES & EQUITY	28,605.00

4:07 PM 03/08/11 Cash Basis

Conectado, Inc. Profit & Loss January 2011

	Jan 11
Ordinary Income/Expense	
Expense	
6290 · Postage and Delivery	8.03
Total Expense	8.03
Net Ordinary Income	-8.03
Net Income	-8.03

Attachment E

Arizona Projections

- A. Projected total intrastate revenue for the first 12 months of service: \$1,000
- B. Projected value of total intrastate operating expenses for the first 12 months of service: \$800.00
- C. Projected net book value of all Arizona jurisdictional assets to be used to provide telecommunications services to Arizona customers for the first 12 months of service: \$100.00
- D. Current net book value: \$0.00